

# Exhibit F

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**From:** Hofmann, Tracy L <[tracy.hofmann@uhc.com](mailto:tracy.hofmann@uhc.com)>

**Sent:** Tuesday, December 27, 2022 2:15 PM

**To:** Orlando L. Blanco <[olb@blancopc.com](mailto:olb@blancopc.com)>

**Subject:** RE: Sugar Land ENT

Mr. Blanco,

A woman named Monica called from your office to confirm receipt of this letter. I called back, but did not have an option to leave voicemail.

In my correspondence, I asked for you to articulate why you believe the claim was adjudicated incorrectly. Your response only revolves around general principles relating to fiduciary duty. The claim was adjudicated properly, but as a courtesy, I am having a medical director review the file once again. As you know, your client's agreement requires the parties to attempt to resolve the issue for 60 days. I have no doubt you will honor that resolution period. In any event, the agreement specifies your client's remedies after that time, which do not include filing a civil action.

I will be in touch once the medical director completes review.

**Tracy L. Hofmann** | Senior Associate General Counsel

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**From:** Orlando L. Blanco <[olb@blancopc.com](mailto:olb@blancopc.com)>

**Sent:** Monday, December 5, 2022 6:13 PM

**To:** Hofmann, Tracy L <[tracy.hofmann@uhc.com](mailto:tracy.hofmann@uhc.com)>

**Subject:** RE: Sugar Land ENT

Ms. Hoffman, attached is my response to your email of 11/25/22 below. I look forward to your reply. Thank you. olb

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